



Avid MediaLog v22.0 ReadMe

Welcome to Avid MediaLog. For information on using MediaLog, see the MediaLogGuide.pdf file on the *Avid Online Library* CD-ROM and the Help.

Operating System Requirements

Avid MediaLog systems support the following Windows OS:

- Windows XP Professional
- Windows 2000 (W2K)

Avid MediaLog systems support the following Mac OS:

- Mac OS 10.3.4

If you have Windows XP, Service Pack 2 (SP2) installed on your system, you might receive an error message when you launch Avid's Help.

Workaround: You need to select a new Security option.

1. Select Start > Settings > Control Panel.
2. Double-click Internet Options.
3. Click the Advanced tab, and select the Security option "Allow active content to run in files on My Computer."
4. Click Apply, and then click OK.

If You Need Help

If you are having trouble using your MediaLog application:

1. Retry the action, carefully following the instructions given for that task. It is especially important to check each step of your workflow.
2. Check this document for the latest information that might have become available *after* the hardcopy documentation was printed.
3. Check the documentation that came with your Avid application or your hardware for maintenance or hardware-related issues.
4. Visit Avid Knowledge Base at www.avid.com/onlinesupport. Knowledge Base is available 24 hours per day, 7 days per week. Search the Knowledge Base to find answers, to view error messages, to access troubleshooting tips, to download updates, and to read/join online message-board discussions.
5. For Technical Support, please call 800-800-AVID (800-800-2843).
For Broadcast On-Air Sites and Call Letter Stations, call 800-NEWSDNG (800-639-7364).

Accessing the Avid Knowledge Base

The Avid Knowledge Base is available 24 hours per day, 7 days per week. Search the Knowledge Base to find answers, view error messages, access troubleshooting tips, download updates, and read or join online message-board discussions.

To access the Avid Knowledge Base:

- ▶ Go to www.avid.com/onlinesupport.

You can access the following information from the Knowledge Base:

- **Latest ReadMe**
From time to time, information might be added even after this ReadMe is complete. For the most up-to-date ReadMe, check Knowledge Base at www.avid.com/onlinesupport.
- **Latest Supported DV Device List**
For a list of supported DV devices, search for “DV Devices” in the Knowledge Base.
- **Latest Drive Striping Configurations**
When drive configurations are tested and when drives and software are released, the most up-to-date drive striping configurations are available in the Knowledge Base.
- **Tech Notes and White Papers**

To access technical notes and white papers for your Avid product, search the Knowledge Base.

Hardware and Software Limitations

- > At this time you cannot export an AFE file from the Macintosh version of MediaLog.
- > You cannot use the Keys tab in the Logging Settings dialog box.
- > You cannot use the Delay Audio setting in the Logging Tool.

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