



Avid FilmScribe v22.0 ReadMe

Welcome to Avid FilmScribe. For information on using FilmScribe, see the FilmScribeGuide.pdf file on the *Avid Online Library* CD-ROM and the Avid FilmScribe Help.

Operating System Requirements

Avid FilmScribe systems supports the following operating systems:

- Windows® XP Professional
- Windows 2000 (W2K)

Avid FilmScribe systems support the following Mac OS:

- Mac OS 10.3.4

If you have Windows XP, Service Pack 2 (SP2) installed on your system, you might receive an error message when you launch Avid's Help.

Workaround: You need to select a new Security option.

1. Select Start > Settings > Control Panel.
2. Double-click Internet Options.
3. Click the Advanced tab, and select the Security option "Allow active content to run in files on My Computer."
4. Click Apply, and then click OK.

New Features

The online Help and the Avid FilmScribe User's Guide have been updated for this release. For detailed descriptions of these features, see the help.

The following new features are described in the Help.

FilmScribe has the following changes and new features.

- The names of the Global cut list templates have changed, and are now as follows:
 - Animation
 - Columnar
 - Locators
 - OpticalBlock
 - Storyboard
 - TabbedLists
 - WebLists
- The appearance of the WebLists list has changed. You now select the various lists from the top, and more information is included in the header area.
- The following are new film descriptors:
 - DPX
 - LUT
 - UNC Path
 - VFX
 - VFX Reel
 - TC 60
 - TC 30 ND
- Display Handles and Widescreen are new global options for cut lists and change lists.
- Cut list common options are now selectable from a menu rather than associated with buttons.
- Scene Assemble lists are no longer available; the information can be displayed in the other types of lists.

Known Issues

- The Locators Template is not available for FilmScribe.

- The following problem occurs when trying to generate a WebList in FilmScribe. Warnings persistently appear as the list is generating whenever clip frames, QuickTime movies or hyperlinks need to display. This occurs due to the SP2 default settings. Hyperlinks continue to display after the warnings but QuickTime movies will not.

Workaround: If you are going to use WebLists with hyperlinks, and clip frames frequently, do the following:

1. Click Start > Settings > Control Panel > Internet Options.
2. Click the Advanced Tab. Scroll down to Security settings. Place a check mark next to “Allow active content to run in files on my computer.”

If You Need Help

If you are having trouble using your FilmScribe application:

1. Retry the action, carefully following the instructions given for that task. It is especially important to check each step of your workflow.
2. Check this document for the latest information that might have become available *after* the hardcopy documentation was printed.
3. Check the documentation that came with your Avid application or your hardware for maintenance or hardware-related issues.
4. Visit Avid Knowledge Base at www.avid.com/onlinesupport. Knowledge Base is available 24 hours per day, 7 days per week. Search the Knowledge Base to find answers, to view error messages, to access troubleshooting tips, to download updates, and to read/join online message-board discussions.
5. For Technical Support, please call 800-800-AVID (800-800-2843).

For Broadcast On-Air Sites and Call Letter Stations, call 800-NEWSDNG (800-639-7364).

Accessing the Avid Knowledge Base

The Avid Knowledge Base is available 24 hours per day, 7 days per week. Search the Knowledge Base to find answers, view error messages, access troubleshooting tips, download updates, and read or join online message-board discussions.

To access the Avid Knowledge Base:

- ▶ Go to www.avid.com/onlinesupport.

You can access the following information from the Knowledge Base:

- **Latest ReadMe**

From time to time, information might be added even after this ReadMe is complete. For the most up-to-date ReadMe, check Knowledge Base at www.avid.com/onlinesupport.

- **Latest Supported DV Device List**

For a list of supported DV devices, search for “DV Devices” in the Knowledge Base.

- **Latest Drive Striping Configurations**

When drive configurations are tested and when drives and software are released, the most up-to-date drive striping configurations are available in the Knowledge Base.

- **Tech Notes and White Papers**

To access technical notes and white papers for your Avid product, search the Knowledge Base.

Hardware and Software Limitations

Check the ReadMe supplied with your Avid editing system for additional information.

→ An exception error occurs when you install your Avid editing application on a Macintosh system before installing Avid FilmScribe.

Workaround: Install FilmScribe first, then install the Avid editing application and reboot the system.

→ If the FilmScribe application asks you to open the Console for additional information, press Control+F1.

→ Macintosh systems: Viewing a QuickTime movie in the Movie window of FilmScribe might open as a blank see-through window.

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